

The Colorado Children's Healthcare Access Program "A Medical Home for Every Child"

BETTER REIMBURSEMENT, FEWER HASSLES AND A SOCIAL WORKER

FOR YOUR PRACTICE: these are 3 of the 10 support services that the Colorado Children's Healthcare Access Program (CCHAP) provided for the 7 pediatric practices in metro Denver that participated in a pilot project over the past year. The results of the pilot phase are in. When a previously unassigned Medicaid or CHP+ child joins a private pediatric practice, their ED utilization is cut in half, their hospitalization is reduced to 2/3, their immunization rates go up and their total cost of care goes down. This data is being used to convince the State that reimbursement for pediatric care in a medical home should go up.

CCHAP will expand in 2007 to include all practices in the metro area and in 2008 to include all practices in the state. It offers the following practice supports:

Enhanced Provider Reimbursement

Enrollment Specialist – to keep children enrolled

Reduce difficulties experienced by practices in dealing with HCPF

A Social Worker to serve the families in the

Better access and services by the mental health centers

Case Management/Care Coordination – to reduce ED utilization and improve compliance

After-hours Telephone Care – help in encouraging parents to call after-hours rather than go to the ED and help in handling the calls.

Immunizations - improve documentation of immunization status, to communicate between practices, and to implement client and provider reminders to improve immunization rates.

Transportation – help for families with transportation problems

Diversity Training – for any interested parties in the practice

Mission

To develop, implement and evaluate sustainable and replicable models of health care to encourage and enable private practices to provide high quality, cost effective health care for children of low income families throughout Colorado.

The **Primary Objectives** include: (1) develop an integrated delivery system comprised of financially sustainable, high quality, private practice pediatric medical homes for publicly insured children; (2) develop new linkages between private primary care practices and community-based supports that enable practices to better serve these children; (3) pilot, evaluate, and refine the community-based support elements for families and practices; (4) replicate community-linked medical homes in pediatric and family practices statewide; and (5) coordinate replication efforts with public and non-profit clinics, matching capacity to need.

Why have a program like this?

There are 140,000 children in Colorado who are eligible for Medicaid or CHP+, but cannot find a quality pediatric medical home. In surveys and focus groups, pediatricians have identified 10 major barriers. The CCHAP overcomes each of those barriers by providing the 10 supports described above for practices willing to devote 10% or more of their practice to the care of Medicaid and CHP+ children.

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Organizations that collaborate with and/or support CCHAP:

Colorado Department of Health Care Policy and Financing (Colorado State Medicaid)
Rocky Mountain Health Plan
Rocky Mountain Youth
Colorado Access
EPSDT office at HCPF
EPSDT program county outreach workers
BHOs – managed care organizations providing managed care for mental health services for Medicaid recipients.
County mental health centers
MetNet – the association of public mental health centers and BHOs.
University of Colorado School of Medicine Department of Pediatrics
UCSOM Department of Child Psychiatry
Denver Samaritan Counseling Center
The Children's Hospital (TCH) After Hours Telephone Care Program
The TCH Emergency Department and Urgent Care Centers
University Of Colorado School Of Medicine's Cultural Competency Program
Colorado Immunization Coalition and the Immunization Registry
Colorado Health Outcomes Program
Colorado Health Institute
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Safety Net Providers: Colorado Community Health Network, ClinicNet, Denver Health, MCPN
Colorado Chapter of the American Academy of Pediatrics
Logisticare
Colorado Foundation for Families and Children
State Department of Public Health and Environment
(Medical Home Division)
County public health nurses
Family Voices and many other community-based parent and child advocacy groups
Department of Child Development, UC School of Medicine

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